

# Douglas Blake Fuller Jr

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## Section Name

Date Range

**Company Name**

Job Title

Jacksonville, FL

**Key Words**

one counseling day life taking individual if business change top customers strive graduate were dsl

**Similar Resumes**

## Overview

## Objective

- My ambitions are to obtain a job that will help propel me to be the individual that I strive to be. I strive to help out the community through counseling in the way that counseling has changed my life. One day I plan to be the head of a counseling firm that helps mend lives in our community. I am dedicated to the psychological field. The driving force behind this was the death of my father. It took just one counseling session to change my life forever. I made the decision that day that I would have a successful life if I could change the life of just one individual the way that mine was forever changed. I received Gold Credentials from the Florida Ready to Work test on June 29th, 2010. My scores were 6 on the Applied Mathematics, 5 on the Locating Information, and 6 on the Reading for Information sections.

## Employment History

07/10-12/10

**MOR-PPM**

Palatka, FL

Laborer

- While at PPM, I worked in manual working conditions such as digging, sweeping, painting, cleaning, and other physically demanding conditions. I worked 12+ hours a day for 30+ days straight during my tenure.

October, Now

**PRC**

Palatka, FL

L2 Agent

- As a Verizon Business DSL Technical Support Agent, I accomplished such tasks as assisting Business customers resolve their DSL connectivity issues. While taking calls, I multi-tasked by taking notes on the call, creating a ticket based on the issue, and coordinated a dispatch for the customer if necessary based on the severity of the issue. One of the main skills I learned from the job was empathy and how to deescalate customers that were irate.

## Education

2010

**Saint Johns Community College**

Palatka, FL

Associates Degree in Psychology

- Phi Theta Kappa
- One of three individuals in county to graduate from college prior to high school.

Date Range

**Interlachen High School**

Interlachen, FL

General Education with a minor in Criminal Justice

- Top 10% of class
- National Honor Society
- Summa Cum Laude Graduate (Highest Honors)
- S.W.A.T.
- Top 50 Scholar
- American Legion Boys State Representative
- Clay Electric Youth Tour Representative



